

KENDRA GRANT

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📍 Toronto, Canada Area



EXPERIENCE

Sr. Manager, Learning Design

Walmart Canada

📅 03/2018 📍 Mississauga

Walmart Canada: Training and Learning Development for 90,000 Associates

- Designed and delivered multiple, complex strategic learning projects (Field, Fleet, Logistics, compliance, corporate, leadership) with competing launch dates, on time and on budget
- Employed agile development strategies to create 100s of learning assets to meet 6-week timeline to deliver training on a company-wide HR tool
- Supported the cutover training and resource development for new HR tool (Workday) and LMS (Moodle)
- Modernized training approach to include mobile, QR codes, micro-learning, crowd sourced materials, simulations, branching scenario eLearnings, and scenario-based assessments
- Incorporated surveys, debriefs, listening session and metrics to assess project effectiveness
- Managed the employment cycle, and developed a diverse team of ten
- Created (with the Project Manager) the end-to-end design and delivery processes including intake, learning strategy, asset development and socialization with the business, and shared same with international design team
- Designed storyboards, scripts, videos, websites (AEM), interactive eLearnings and on-the-job training materials

Director of Professional Development and Learning

Quillsoft Ltd.

📅 08/2017 - 05/2018 📍 Toronto, Ontario

Creators of Q-suite software: Integrated technology tools used in schools, higher education and the workplace to support and enhance reading and written communication.

- Designed and delivered face-to-face and hybrid training, workshops, webinars, curriculum and courses to support customer loyalty and retention
- Redesigned digital media assets for marketing and training purposes to build brand
- Build positive customer relations through social media, events and in-person presentations

SUMMARY

My passion is learning that is accessible, inclusive, meaningful and heuristic; intentionally designed with learner variability in mind

Five skills I bring:

- 1. Learner Mindset:** What's possible? What can I do differently?
- 2. Visual Thinking:** Seeing the big picture, connecting ideas
- 3. Problem Solving:** Working in collaborative teams to solve wicked problems
- 4. Inclusion Focused:** Applying the UDL framework to intentionally design inclusive adult learning
- 5. Building Teams:** Establishing trust, empowering others and being kind

EDUCATION

Masters of Educational Technology

University of British Columbia

📅 2016 📍 Online

- Focus: adult learning & development with technology
- Professional Learning vs Professional Development
- Communities of Practice
- The application of Universal Design to create accessible, equitable learning environments

B.A./B.Ed.

York University

📍 Toronto, Ontario

CERTIFICATION

Certified Training and Development Professional

Institute for Performance and Learning

EXPERIENCE

Learning & Development Consultant

Kendra Grant Consulting

📅 01/1999 - Ongoing 📍 Toronto, Ontario

Providing design, development, implementation, and assessment learning services for districts, start-ups, non-profits, business and government. Work includes:

- Using an agile project management strategy, lead the development, content and marketing teams in the creation of an online instructional app on workplace negotiation and women's equity
- Designed and delivered in person and virtual professional development across North America and internationally
- Supported the redesign and redeveloped of an online educational game into a business application for virtual teams
- Using gamification and adult learning principles to create an online course sold across Canada
- International trainer for visual thinking software (Inspiration)

Co-founder, Chief Education Officer

Sublime Learning

📅 2010 - 2015 📍 Portland, Oregon

We created eTeachables™: personalized online video and template resources for "just-in-time" learning

- Directed the product development and delivery strategy of the company
- Led the end-to-end design, development and implementation of our products and programs
- Created and delivered system-wide technology implementation, curriculum design, and PD across North America including train the trainer, blended and online learning
- Worked with SMEs, and managed instructional designers and outside vendors to create customized learning solutions
- Worked collaboratively with a variety of stakeholders in education and businesses in consultation, project and program planning
- Designed and delivered continuing education courses through accredited university (UND)

MOST PROUD



UDL Book

Co-wrote and published a book (with Luis Pérez PhD) that supports professional learning, and models Universal Design for Learning in action
Currently in second edition writing process.



SOOC

Co-created and delivered a SOOC (Small, Short, Supported & Social-Open-Online-Course) in response to MOOCs: a 4-week personalized, constructivist online course that leveraged social media, communities of practice and UDL to engage learners.
High completion rates compared to MOOCs - 65% vs 15%



Sublime Learning

Co-founded, lead and successfully sold an EdTech startup focused on delivering "just-in-time" PD to educators across North America.

CERTIFICATION

Certificate in Adult Education

Canadian College of Education - 2017

Articulate Storyline Advanced Training

Ontario Certified Teacher

Ontario College of Teachers

PUBLICATIONS

Dive Into UDL: Immersive Practices to Develop Expert Learners

International Society for Technology in Education (ISTE)

Kendra Grant & Luis Pérez

📅 05/2018

Dive Into UDL fosters a "choose your own adventure" approach to professional learning, providing educators with a "toe in, shallow swim and deep dive" as they explore and apply Universal Design for Learning principles to their instructional practice.

Second edition to be released 2021

Online Teaching in K-12

Information Today, Inc.

Elizabeth Dalton, Luis Pérez & Kendra Grant

📅 2016

Book Chapter: The application of Universal Design for Learning (UDL) to online learning.

The Transformational Use of Video in Online Learning

Humanizing Online Instruction

📅 2016

Book Chapter: Humanizing Online Teaching and Learning

SOOC: A New Model for Online Professional Learning Communities - Focus: UDL.

In Proceedings of World Conference on E-Learning in Corporate, Government, Healthcare, and Higher Education

Elizabeth Dalton, Luis Pérez, Kendra Grant

📅 2014

EXPERTISE

Adult Learning



Instructional Design



Multimedia Production



Leadership Development



Accessibility, Inclusion & UDL



Implementation Specialist



AWARDS



Inclusive Educator

Inclusive Learning Network Outstanding Educator Award.



Galan Weston Award

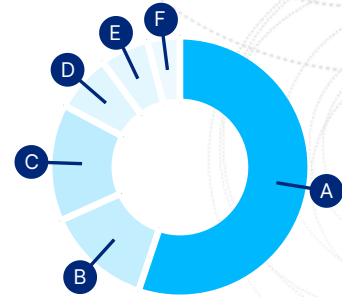
Invaluable contribution to anti-bullying professional resources

VOLUNTEERING

Past-President Inclusive Learning Network

ISTE (Social Media / Communication)

PASSION & PLAY



- A Current Role
- B Second Edition of UDL Book
- C Health & Wellness
- D Volunteering
- E Renovation/Creative Pursuits
- F Book Proposal (Workplace Inclusion)